Salary Grade 30

Summary Information:			
Classification Title:	Computer Operator	Date Prepared:	04/2003
FLSA Status:	Non-Exempt		

Typical Decisions and Recommendations Provided to Others:

Most decisions are referred to higher authority for approval. Incumbent carries out assigned plans and programs.

Activity Identification

Activity Name

637	Computer Operations	Operate and maintain the computer system. This does <u>not</u> include operating a personal computer.
633	System Trouble Shooting	Work to resolve various system errors or failures. Involves identifying system problems and implementing corrective actions. Problems addressed include hardware, software, and procedure.
643	Computer Control	Log input and output documents. Maintain manuals and publications.
077	Technical Assistance	Provide consultation and assistance regarding specific matters within identified area of expertise.
638	Job Scheduling	Develop and/or maintain job schedules. Submit jobs for processing. Maintain records/logs of jobs completed.
646	Data Inquiry/Access	Use computer terminals to access data.
645	Data Entry	Enter data.
634	Maintenance - Personal Computers	Schedule or arrange for maintenance of personal computers.
630	Software/Hardware Selection	Identify user requirements, evaluate software alternatives, and make recommendations for the selection of software/hardware.
613	Self-Development	Attend workshops, seminars and/or conferences to sharpen job- related skills. Maintain on-going knowledge of new developments in field of expertise, policies, procedures, laws and ordinances, etc.
999	Assigned Duties	Perform other duties as assigned.

General	Classification	Specification	Factors:
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Education/Experience:	Vocational training (720 hours) in appropriate area with no related experience required; or High School Diploma with one year related experience required
Supervisory Responsibility:	Yes
Type of Supervision:	Supervision is typically <u>part-time</u> with respect to instructing, assigning, and checking the work of others. Most time is typically spent performing the same work as members of the group. There is <u>little or no</u> responsibility for controlling costs and enhancing methods for performing work activity.

Effective Date:

07/01/2003

Skill Identification

Managerial/Supervisory Skills	Important	Not Important
Developing Multi-year Strategic and/or Operational Plans		
Developing Annual Budgets		
Policy Development		
Controlling Expenses		
Coordinating Resources		
• Interpersonal (working with groups)		
Negotiating and/or persuading others to take action		
Promoting safety		
Supervising, coaching and developing employees		

		Not
Office Skills	Important	Important
Checking grammar/punctuation		
• Filing		
Perceiving detail in checking information/forms		
Reading comprehension (high school level)		
Operating word processing software		
• Operating a computer terminal for data entry		
Operating automated spreadsheet software		
Scheduling appointments and/or travel		
Taking and distributing messages		
Taking dictation and meeting minutes		
• General mathematical - adding, subtracting, multiplying, etc.		

Professional and Technical Skills	Important	Not Important
Accounting - high school level		
Accounting/finance - college level		
Advanced math - algebra, statistics, geometry		
• Architecture		
Computer operations		
Computer programming		
Contract interpretation		
• Craft skills (electrical, etc.)		
Drawing-figures/drafting		
Engineering - civil		
Engineering - electrical		
Engineering - environmental		
Engineering - mechanical		
Graphic arts		
Landscaping		

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Skill Identification (cont.)

Communication Skills	Important	Not Important
 Oral communicationexchanging or expressing ideas by means of the spoken word Presentationstransmitting information in a formal setting Foreign communicationusing a language other than English to communicate in writing or orally Written communicationpreparation of manuscripts, speeches, detailed plans, letters, policies, etc. Editing written documents for content Reading comprehension - understanding technical or scientific blueprints and charts Public speaking 		

Physical Demands	Important	Not Important
	important	Important
 Balancing - maintaining body equilibrium to prevent falling when walking, standing, or crouching Carrying - transporting an object, usually holding it in the hands or arms 		
or on the shoulder		
 Climbing - ascending or descending ladders, stairs, scaffolding, ramps, poles, ropes, and the like, using the feet and legs and/or hands and arms Color - Match or discriminate colors 		
• Fingering - picking, pinching, or other-wise working with the fingers primarily (rather than with the whole hand or arm as in handling)		
• Feeling - perceiving such attributes of objects and materials as size, shape, temperature, or texture, by means of receptors in the skin, particularly those of fingertips		
• Handling - seizing, holding, grasping, turning, or otherwise working with the hand or hands (fingering not involved)		
• Hearing - perceiving the nature of sounds by the ear or receiving detailed information through oral communication, or making fine distinctions in sound		
• Lifting - raising or lowering an object from one level to another (includes upward pulling)		
• Pulling - exerting force upon an object so that the object moves toward the force (includes jerking)		
• Pushing - exerting force upon an object so that the object moves from the force (including slapping, striking, kicking, and treadle actions)		
• Reaching - extending the hands and arms in any direction		
• Seeing - obtaining impressions through the eyes of shape, size, distance, motion, color, or other characteristics of objects or people		